

# **COMPANY PROFILE**

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# **OUR COMPANY**

#### YOUR ONE STOP SHOP FOR ICT-DRIVEN BUSINESS SOLUTIONS:

We are an ISO-certified ICT systems and solutions provider, specialising in the supply, implementation, training, and support of various technologies including but not limited to ERP and CRM Systems, Mobile and Web Applications, Self-service Portals,

Payment Gateways, System Integrations, Business Intelligence Reporting Tools, Cloud Solutions, and other custom Solutions in the region with a primary role to enhance business performance, facilitate growth, profitability, and efficiency.

### **Stats**

1	Direct & Joint Venture ( Happy clients)	100+
2	Successful Deployments (Completed projects)	500+
3	Qualified Team (Skilled Staff)	113
4	Hours of Support (Onsite/Offsite)	25K







#### **SERVICES**

- · ERP Solutions
- · CRM Solutions
- · Self Service Portal
- Bulk SMS
- · Customized Software Solutions
- · Mobile App Solutions(Android, Windows Mobile and IOS)
- · Cloud Solutions( Azure, AWS, Google Cloud and Huawei Cloud)
- Alternate Channels (CBS, Mobile Banking, USSD, API Integrations.)
- · Software Licenses (Microsoft 365)



#### **DIVERSE ECOSYSTEMS**

At Panache TechnoHub, we have established a strong presence across 6 countries, successfully executing over 500 implementations. With a dedicated team of 50+ employees, we specialize in providing innovative software solutions, licenses, systems, and tailored solutions to a diverse range of industries, including airlines, NGOs, parastatals, the private sector, real estate, and hospitality. Our expertise helps organizations optimize their operations and drive efficiency in today's dynamic business landscape.



#### **OUR AFFILIATES**



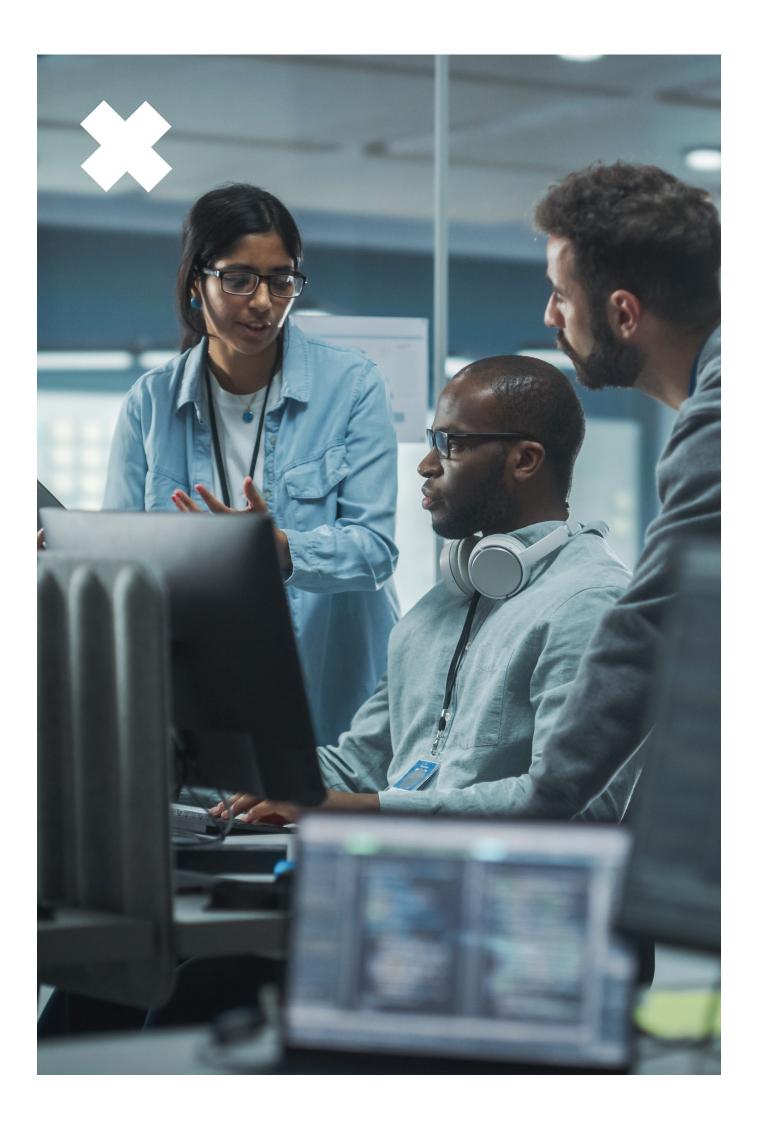














## **OUR SERVICES**

WE DELIVER BUSINESS VALUE IN A COST-EFFECTIVE WAY.



### Business Applications and System Intergrations

- · ERP's
- · CRM's
- · SCM's
- · HRMS
- ESS Platforms
- · Business Intelligence Platforms
- · Document Management Systems
- · E-commerce Platforms



# Infrastructure, Security, Telecommunications, and Networking

- Managed Services
- · Fixed Cablings
- Enterprise Service
- · Cloud Security
- Data Centre Services



#### **Software Development**

- Portals
- Content Management Tools
- Dashboards
- Mobile Apps



#### **Project Management**

- IT Consultancy
- Business Continuity Plan
- · Project Management
- · Business Process Automation
- · Enterprise Application Integration Services
- · Managed IT Services





# WHAT WE DO

#### SOME OF OUR PRODUCTS, SERVICES & PORTALS



#### **Panache Comms**

- Bulk SMS Gateway:
- USSD Services
- · Voice Solutions
- · Airtime & Data Distribution
- · Al Chatbots:



#### **Panache Digitims**

- KRA eTIMS
- · Bank and Mpesa.
- · Fintech Integrations
- · Core Banking Solutions:.
- · Web & Mobile Banking:



#### Panache-Digi-Hub

- Digital Market Place Platforms
- · Fleet Management Systems
- · AI-Powered Predictive Analytics
- · Project Management Tools
- · Work-Flow Automation Tools



#### **Other Products**

Trainings



**SERVICE** 

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### SUPPORT

### OFFERING

### IMPLEMENTATION EXPERTISE

### PARTNER

- 24X7 SUPPORT AVAILABILITY
- MONTHLY REPORTS ON MANAGED SERVICE
- EXPERT CONSULTANTS
   & COMPREHENSIVE
   SOLUTIONS TO ALL
   OUR CLIENTS NEEDS
- · INTEGRATION SERVICES
- ANALYTICAL PLATFORM PREPARATION AND DATA INGESTION FROM VARIOUS DATA SOURCES
  - ANALYTICS AND DASHBOARDS
     ENABLE PROACTIVE DATA PLANNING.
- DEEP EXPERTISE IN ALL THE IMPLEMENTATIONS, TOOLS, AND PLATFORM.
- PROJECT MANAGEMENT AND SUPPORT SERVICES.
- MULTI-CLOUD CAPABILITY FOR ENTERPRISE CUSTOMER APPLICATION SYSTEM MANAGEMENT AND SUPPORT.
- HELPING CUSTOMER
   IN ALL LEADING
   CSP (AWS, AZURE,
   HUAWEI, ORACLE)

#### PROJECT IMPLEMENTATION

#### **PROCESS AUTOMATION**

Cost effective Automation of Cost, Labor & Time Intensive processes like Reconciliations, Manual Tasks by using ERP's and Workflow management systems

#### **FUNDS MANAGEMENT**

Solutions to help better Cash Flow and Funds Management (enabling of Mpesa integrations, bank integrations, ETIMS and Biometrics

#### **SUCCESS FACTORS**

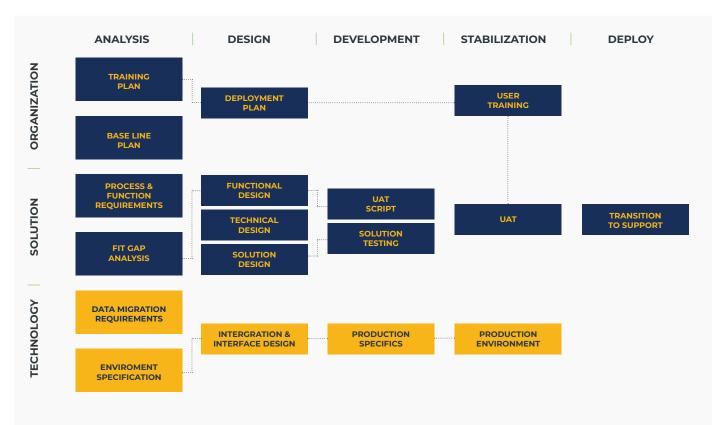
Collaboration, Communication,
Continuous improvement and Data
Migration at all Implementation stages

#### **DECISION SUPPORT**

Cost effective utilization of Business Data using Dashboards for effective Decision Making



#### **CAPACITY STATEMENT**











#### **ESCALATION MATRIX**







# **OUR VENDORS**

#### THE COMPANIES WE WORK TOGETHER WITH

#### **INFRASTRUCTURE**



















#### **SECURITY**











kaspersky

#### **CLOUD & TECHNOLOGY**

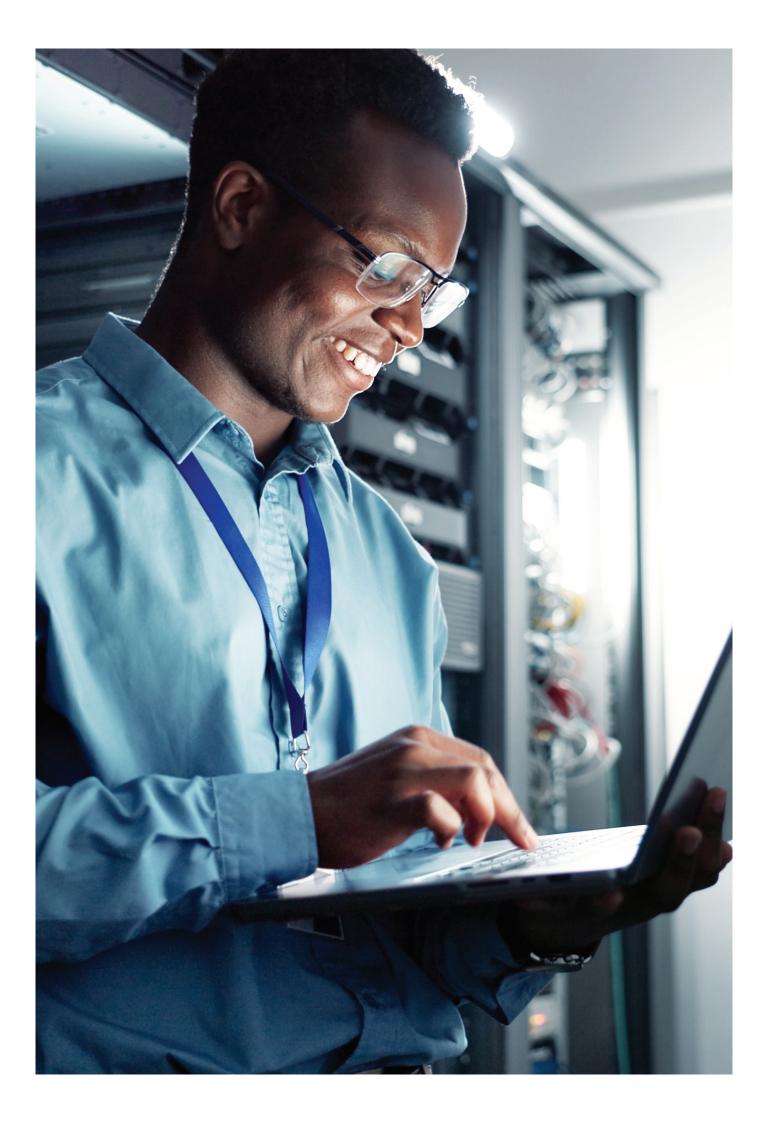


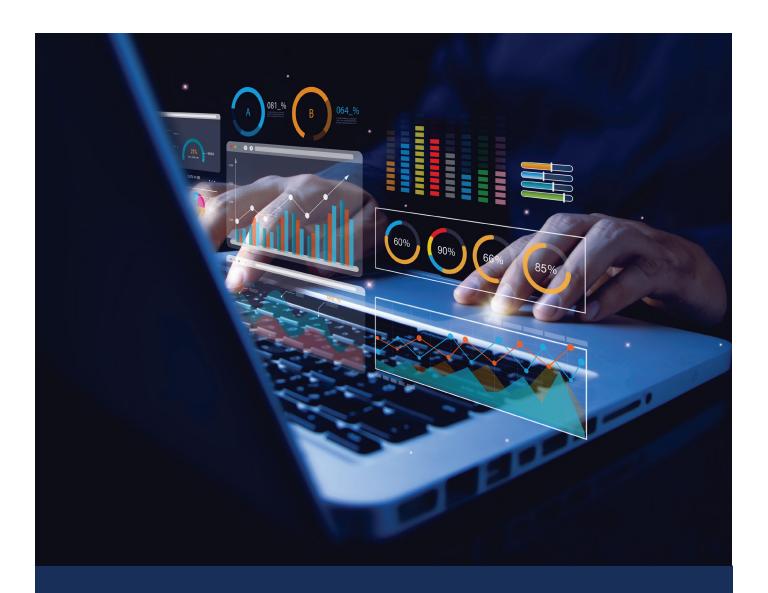












# Let's have a conversation

We are social, you can reach out to us 24/7 info@panachetechnohub.co.ke or via our social media channels.



SEE OUR ONLINE PRESENCE

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