Panache Technohub

empowering digital transformation

COMPANY PROFILE

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Customers Satisfaction

OUR COMPANY

YOUR ONE STOP SHOP FOR ICT-DRIVEN BUSINESS SOLUTIONS:

We are an ISO-certified ICT systems and solutions provider, specialising in the supply, implementation, training, and support of various technologies including but not limited to ERP and CRM Systems, Mobile and Web Applications, Self-service Portals,

Payment Gateways, System Integrations, Business Intelligence Reporting Tools, Cloud Solutions, and other custom Solutions in the region with a primary role to enhance business performance, facilitate growth, profitability, and efficiency.

Stats

1	Direct & Joint Venture (Happy clients)	**100+**
2	Successful Deployments (Completed projects)	**500+**
3	Qualified Team (Skilled Staff)	**113**
4	Hours of Support (Onsite/Offsite)	**25K**

SERVICES

- ERP Solutions
- CRM Solutions
- Self Service Portal
- Bulk SMS
- Customized Software Solutions
- Mobile App Solutions(Android, Windows Mobile and IOS}
- Cloud Solutions(Azure, AWS, Google Cloud and Huawei Cloud)
- Alternate Channels (CBS, Mobile Banking, USSD, API Integrations.)
- Software Licenses (Microsoft 365)

DIVERSE ECOSYSTEMS

At Panache TechnoHub, we have established a strong presence across 6 countries, successfully executing over 500 implementations. With a dedicated team of 50+ employees, we specialize in providing innovative software solutions, licenses, systems, and tailored solutions to a diverse range of industries, including airlines, NGOs, parastatals, the private sector, real estate, and hospitality. Our expertise helps organizations optimize their operations and drive efficiency in today's dynamic business landscape.
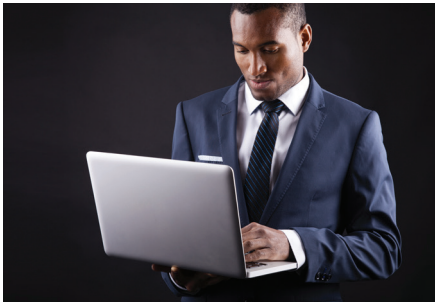
OUR AFFILIATES

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OUR SERVICES

WE DELIVER BUSINESS VALUE IN A COST-EFFECTIVE WAY.

Business Applications and System Intergrations

- ERP's
- CRM's
- SCM's
- HRMS
- ESS Platforms
- Business Intelligence Platforms
- Document Management Systems
- E-commerce Platforms

Infrastructure, Security, Telecommunications, and Networking

- Managed Services
- Fixed Cablings
- Enterprise Service
- Cloud Security
- Data Centre Services

Software Development

- Portals
- Content Management Tools
- Dashboards
- Mobile Apps

Project Management

- IT Consultancy
- Business Continuity Plan
- Project Management
- Business Process Automation
- Enterprise Application Integration Services
- Managed IT Services

![Panache Technohub logo](empowering digital transformation)

WHAT WE DO

SOME OF OUR PRODUCTS, SERVICES & PORTALS

Panache Comms

- Bulk SMS Gateway:
- USSD Services
- Voice Solutions
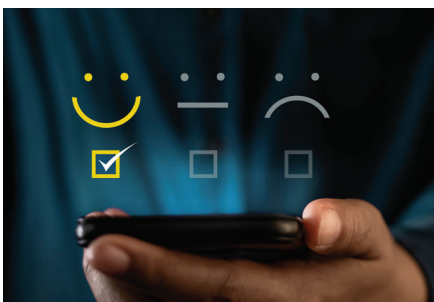- Airtime & Data Distribution
- AI Chatbots:

Panache Comms

- KRA eTIMS
- Bank and Mpesa.
- Fintech Integrations
- Core Banking Solutions:.
- Web & Mobile Banking:

Panache-Digi-Hub

- Digital Market Place Platforms
- Fleet Management Systems
- AI-Powered Predictive Analytics
- Project Management Tools
- Work-Flow Automation Tools
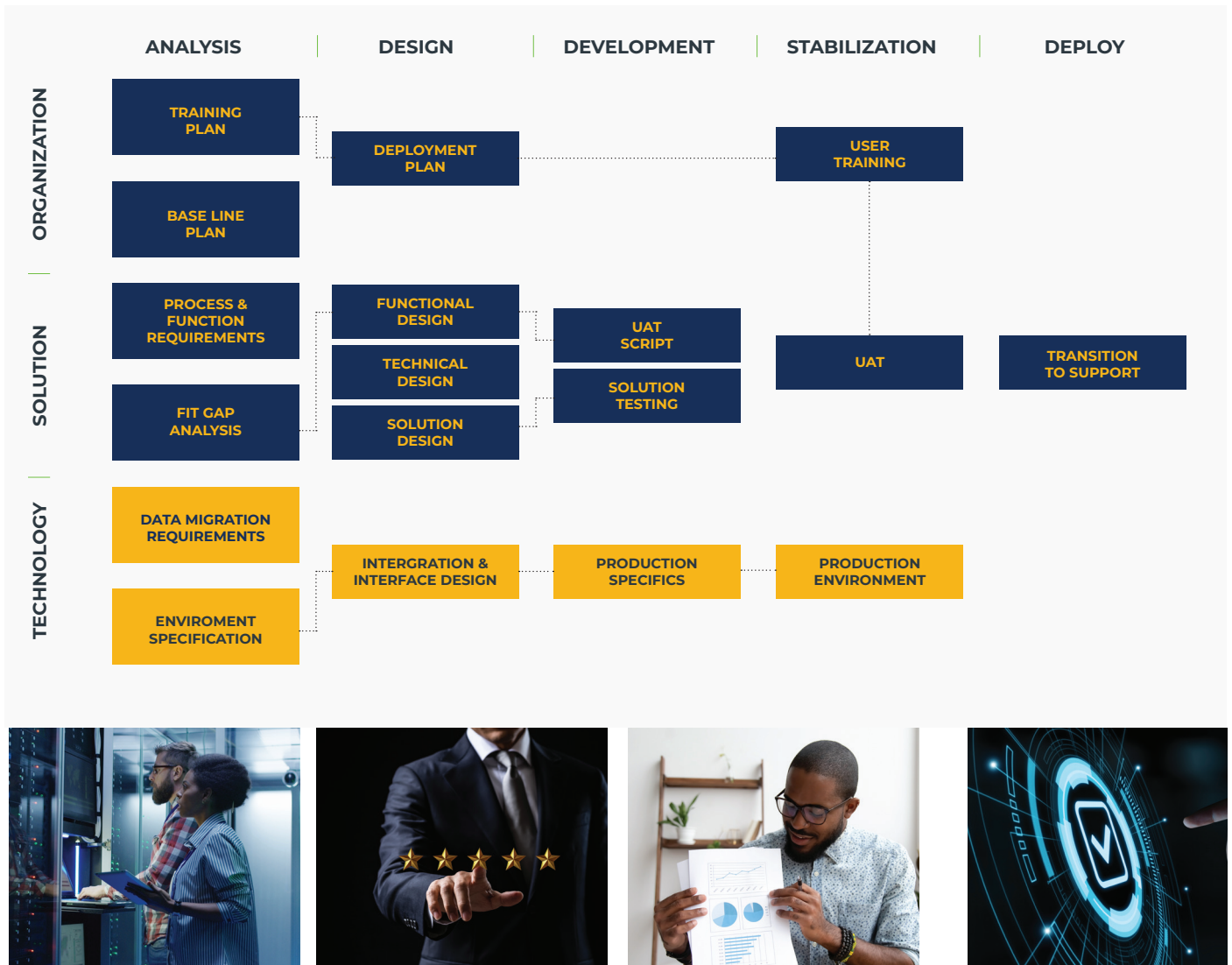
Other Products

- Trainings

SERVICE HIGHLIGHTS

SERVICE	SERVICE	SERVICE	SERVICE
EXPERT **SUPPORT**	DATA SERVICE **OFFERING**	IMPLEMENTATION **EXPERTISE**	CLOUD SERVICE **PARTNER**

EXPERT SUPPORT
- 24X7 SUPPORT AVAILABILITY
- MONTHLY REPORTS ON MANAGED SERVICE
- EXPERT CONSULTANTS & COMPREHENSIVE SOLUTIONS TO ALL OUR CLIENTS NEEDS

DATA SERVICE OFFERING
- INTEGRATION SERVICES
- ANALYTICAL PLATFORM PREPARATION AND DATA INGESTION FROM VARIOUS DATA SOURCES
- ANALYTICS AND DASHBOARDS ENABLE PROACTIVE DATA PLANNING.

IMPLEMENTATION EXPERTISE
- DEEP EXPERTISE IN ALL THE IMPLEMENTATIONS, TOOLS, AND PLATFORM.
- PROJECT MANAGEMENT AND SUPPORT SERVICES.

CLOUD SERVICE PARTNER
- MULTI-CLOUD CAPABILITY FOR ENTERPRISE CUSTOMER APPLICATION SYSTEM MANAGEMENT AND SUPPORT.
- HELPING CUSTOMER IN ALL LEADING CSP (AWS, AZURE, HUAWEI, ORACLE)

PROJECT IMPLEMENTATION
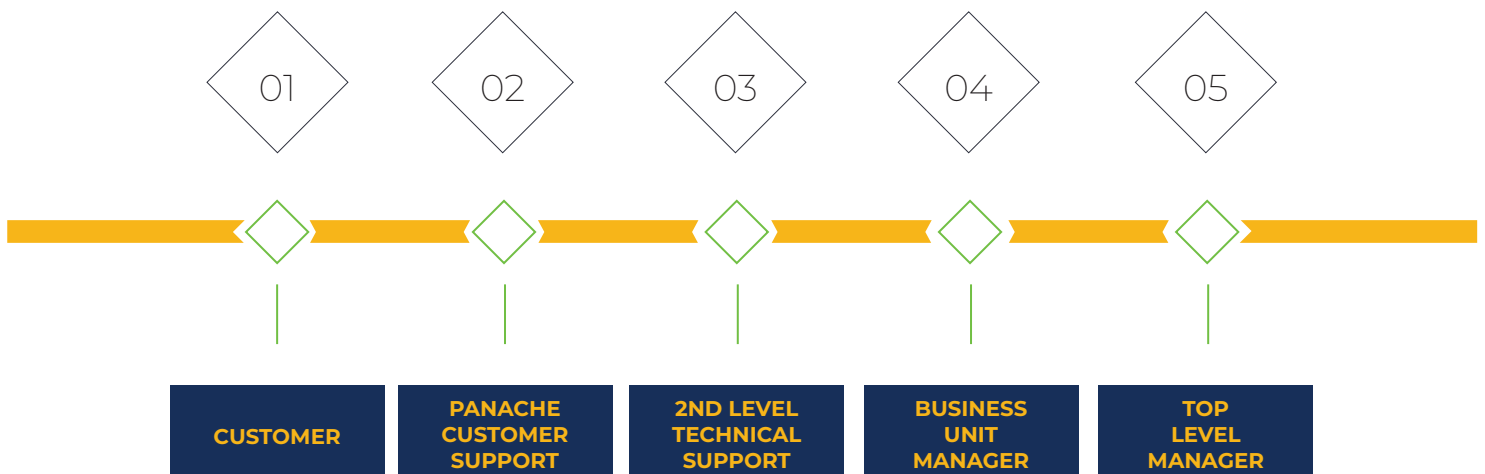
PROCESS AUTOMATION
Cost effective Automation of Cost, Labor & Time Intensive processes like Reconciliations, Manual Tasks by using ERP's and Workflow management systems

FUNDS MANAGEMENT
Solutions to help better Cash Flow and Funds Management (enabling of Mpesa integrations, bank integrations, ETIMS and Biometrics

SUCCESS FACTORS
Collaboration, Communication, Continuous improvement and Data Migration at all Implementation stages

DECISION SUPPORT
Cost effective utilization of Business Data using Dashboards for effective Decision Making

CAPACITY STATEMENT

	ANALYSIS	DESIGN	DEVELOPMENT	STABILIZATION	DEPLOY
ORGANIZATION	TRAINING PLAN / BASE LINE PLAN	DEPLOYMENT PLAN		USER TRAINING	
SOLUTION	PROCESS & FUNCTION REQUIREMENTS / FIT GAP ANALYSIS	FUNCTIONAL DESIGN / TECHNICAL DESIGN / SOLUTION DESIGN	UAT SCRIPT / SOLUTION TESTING	UAT	TRANSITION TO SUPPORT
TECHNOLOGY	DATA MIGRATION REQUIREMENTS / ENVIROMENT SPECIFICATION	INTERGRATION & INTERFACE DESIGN	PRODUCTION SPECIFICS	PRODUCTION ENVIRONMENT	

ESCALATION MATRIX

01	02	03	04	05
CUSTOMER	PANACHE CUSTOMER SUPPORT	2ND LEVEL TECHNICAL SUPPORT	BUSINESS UNIT MANAGER	TOP LEVEL MANAGER

OUR TECHNOLOGY FOCUS

At Panache Technohub Limited, we specialize in delivering impactful, AI-powered ICT-Driven Business solutions across all sectors, driving digital transformation and efficiency for businesses throughout the region.

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OUR VENDORS

THE COMPANIES WE WORK TOGETHER WITH

INFRASTRUCTURE

hp | Safaricom | CISCO | airtel | HUAWEI

ONFON MEDIA | RUCKUS COMMSCOPE | Polycom | Westcon Comstor

SECURITY

SOPHOS | Redington | Symantec | FORTINET | Bitdefender | kaspersky

CLOUD & TECHNOLOGY

Microsoft | ORACLE | SAP | NetApp | CHECK POINT

Let's have a conversation

We are social, you can reach out to us 24/7
info@panachetechnohub.co.ke or via our social media channels.

SEE OUR ONLINE PRESENCE
@ PANACHE-TECHNOHUB

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